

## Role Description

<b>Job Title</b>	<b>Business Intelligence Analyst</b>
<b>Line Manager</b>	David Feeney
<b>Department</b>	IT
<b>Location</b>	Portadown
<p>As part of the team that delivers all reports, dashboards and trending for the Pilgrims Shared Services businesses within Europe you will play a vital role in a IT transformation programme delivering a suite of enterprise wide applications (MTech, Innova &amp; SAP). This role will analyse and clearly define business reporting requirements, gathering an understanding of systems used and processes followed. Based on this concise requirement and project documentation will be completed. These will form the basis of development which this role should be able to complete using Qlik products and SQL.</p> <p>This role also provides secondary level support to internal customers on existing or new reporting solutions. This role will also help in the support of the Qlik installations.</p> <p>Central to this role is the ability to communicate effectively and build relationships with key business users across all divisions within the business.</p>	

<b>Organisation Chart</b>

<b>Key Responsibilities\Measures of Success</b>
<ul style="list-style-type: none"> <li>Undertake analysis and reporting development work, (analysis, design, systems development, understanding and matching user requirements, implementing, support and maintaining) related to existing and new reporting requirements, processes and procedures.</li> <li>Perform user support function for all corporate reporting where applicable</li> </ul>



- Develop functional design, systems specification, testing and implementation plans for reporting requests.
- All aspects of business systems/reporting development including:
  - o Business process and systems analysis
  - o Internal customer interfacing
  - o Consultancy and user support
  - o Business reporting development and exploitation
- Liaise with the IT team.
- Liaise with IT software development team with new development specifications.
- Maintain open liaison with ERP supplier representatives and support desk.
- Work with colleagues within IT at our parent company, Pilgrim's Pride, to build out an SAP reporting skillset which will benefit the Pilgrims European businesses.
- To work in a manner that actively seeks to reduce any negative environmental impact in relation to the processes and procedures operating within their area and across the wider business e.g. reduction of waste, recycling etc.
- Any other reasonable duties as may be required.

Skills & Knowledge	Desirable
<ul style="list-style-type: none"> <li>• Strong academic background and a working history that demonstrates relevant technical expertise and the analytical/ problem solving ability required within business information system reporting and delivery.</li> <li>• Proven track record in development and delivery of effective corporate reporting and related business system tools; typically a minimum 3 years work experience is to be expected to be able to demonstrate the depth and breadth of technical skills and understanding of business reporting tools required.</li> <li>• Extensive knowledge of the Qlik or equivalent BI products (PowerBI, Tableau) and demonstrable track record in reporting development using the product.</li> <li>• Experience dealing with internal customers at all business levels.</li> </ul>	<ul style="list-style-type: none"> <li>• 3<sup>rd</sup> level qualification</li> <li>• Business based qualification</li> <li>• 1 + years experience in operating in a business analyst or similar role with the Business Warehouse module of SAP.</li> <li>• Experience developing and implementing reporting, dashboarding and trending information on SAP.</li> <li>• Experience in effectively operating as part of an international team in the deployment of an enterprise ERP Solution.</li> <li>• Experience implementing and co-ordinating the production of a 'corporate reporting suite' within the manufacturing/ food industry.</li> <li>• Practical business operational experience within an FMCG Manufacturing business environment</li> <li>• Familiarity with IT working environments</li> </ul>

Sincerity

Humility

Discipline

Simplicity

Determination

Availability

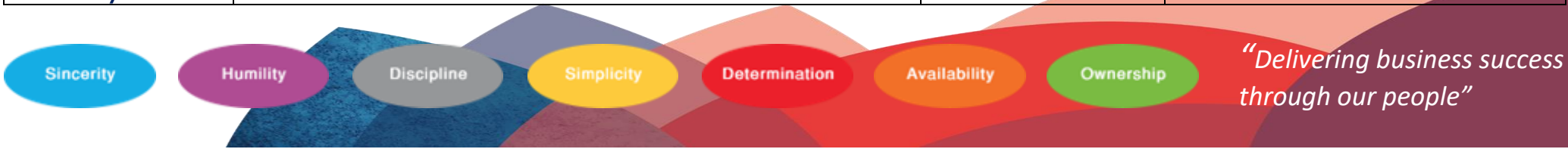
Ownership

*"Delivering business success through our people"*

<ul style="list-style-type: none"> <li>• Experience working within an ERP or large business installation environment.</li> <li>• Excellent interpersonal and communication skills.</li> <li>• Excellent written English skills with the ability to produce clear and concise documentation.</li> <li>• Ability to work in and help develop a team approach</li> <li>• Enthusiastic attitude to this type of project work</li> </ul>	Working knowledge of reporting technologies and SQL products and demonstrable track record in reporting development using the product(s).
<ul style="list-style-type: none"> <li>• Problem solving disposition</li> <li>• Ability to self-motivate and work unsupervised</li> <li>• Ability to perform well in pressured and stressful situations.</li> <li>• Current full driving licence.</li> <li>• Comfortable with travel and work away from home as required.</li> </ul>	

Behaviours
<p>Our values are at the heart of our business and drive everything we do. <i>Availability</i> is key as we are receptive and open and prepared to take on new challenges. <i>Humility</i> is important to us as we listen and respect each other and value opinions of others. <i>Discipline</i> is vital to fulfil commitment internally and externally. We need to be truthful to each other and respectful of other opinions, so <i>Sincerity</i> drives us. At Pilgrim's we focus on what's practical and important so through <i>Simplicity</i>, <i>Ownership</i> and <i>Determination</i> brings success.</p>

Document Control			
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<b>Written By</b>	Luke Harrison	<b>Date</b>	08.08.24



<b>Approved By</b>	Caroline Keenan	<b>Date</b>	10.05.24
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